

Surfboard Warranty

Surfboards are hand-crafted products. All our surfboards are warranted to be made from the finest materials to the highest specifications and standards by an experienced group of craftsmen. Our surfboards are *guaranteed to perform as intended* by the shaper and designer. They utilise new industry methods and are made using the most refined and proven materials. Like all sports equipment, no surfboard is guaranteed against breakage or damage, however caused, simply because the circumstances are out of our control. Surfing places huge demands on equipment; even small waves can create sufficient hydraulic pressure to snap a surfboard. The better the quality the less likely this is to happen; good surfboards are made with sufficiently strong qualities to absorb most impacts and flex. For 30 years we have sold surfboards made to our exacting standards and inspected and approved each one before sale. Our reputation is behind them all.

FCS, Futures, or Fins Unlimited make the advanced and technically futuristic fin system fitted to your board. The surfboard is quality-approved by Seabase, Europe's largest independent distributor of advanced surfing equipment.

A full range of Beyond®, FCS®, True Ames and Quiver™ replacement fins, including the new Beyond lightweight Flexcore fins and Beyond Carboncore (the most advanced fins in the world) can be found at your local dealer, or from Seabase direct at www.seabase.eu.

For further security and to future-proof your surfboard, all replacement or enhancement our fins are guaranteed to fit the boxes fitted to your surfboard, and to be available as replacements for a period of five years from purchase. All our fins sold fit the boxes in all our boards – guaranteed.

Surfboard Warranty: Every sports item, like surfboards, sold around the world has a general disclaimer:

Because of the nature of the sport of surfing, no warranties or guarantees against damage or breakage are offered or implied. However, if you have any further comments, or any reason to be dissatisfied with the quality of your surfboard after purchase please call our advice line on +33 (0) 558 41 77 05 in Europe or +44 (0)1637 875811 in the UK or write to info@seabase.eu. This does not affect your statutory consumer rights.

Our surfboards are warranted to be made from the finest 1st Quality materials and to the highest standards by an experienced group of craftsmen at our Seabase factory, or at our approved manufacturers world-wide. Some users are exceptionally heavy on boards, some not. Nonetheless, all factories occasionally suffer structural or manufacturing issues. In the rare cases this occurs it will be dealt with on a case by case basis, with empathy and consideration, outside our published disclaimer.

This policy is open for 30 days from the date of purchase, or the date of delivery, whichever is the later. The following are our care guidelines limiting any issues with your board after purchase.

Care of Surfboards:

- Consider a better specification for your board you cannot get both ultra-lightweight and total freedom from denting. We can do much to mitigate deck issues with careful reinforcement. Ask before you buy.
- \circ $\;$ Keep your surfboard clean and dry when not in use.
- Remove the wax frequently to check for damage.
- Repair cracks or dings immediately
- o Use a quality padded board bag, like Beyond©, whenever possible.
- Do not leave you surfboard in a board bag in the sun, in or on top of a car, as the heat produced can expand the foam and delaminate the surfboard.
- The plastic in inferior quality board bags can migrate to the surface of the board, leaving white blotches that cannot be removed.
- Some sun screens may affect surfboard coatings.
- Surfboards break, often in small waves. Do not ride the board into the sand or in heavy shore-breaks.
- Always use a surf leash to lessen loose boards causing damage to your board and others.

Surfboards are not life-saving or flotation devices. Be surf aware when taking off or paddling out.

